



Due to COVID 19, there is always the possibility that some restrictions or impositions may be forced upon us at the last minute. We understand that there are some changes to the original event conditions, however all such changes are beyond our control and must be followed in accordance with SA Health directions.

We still believe everyone is going to have a great time and ultimately by agreeing to comply with these directions it means the concert can still go ahead safely. We appreciate your understanding and patience on the day.

**Please note the following important Government mandated changes to By The C Adelaide at Glenelg Beach on Saturday 13 February 2021.**

We understand there is a lot of information here but we appreciate you taking the time to read this carefully. Don't worry, we will have customer service staff to assist you on the day.

**PLEASE READ CAREFULLY AND PASS ON TO OTHER MEMBERS OF YOUR GROUP.**

**1. ALL PATRONS MUST BRING THEIR OWN CHAIR - NO CHAIR, NO ENTRY**

It is mandatory that all patrons bring a high back (*normal size*) fold up chair. Each patron must have their own chair. Chairs cannot be shared. This also applies to children. No other type of seating will be permitted. **(DO NOT BRING LOW BACK CHAIRS, BEAN BAGS, BLANKETS ETC).**

**2. PLEASE ARRIVE WITH YOUR WHOLE SOCIAL GROUP IF POSSIBLE**

As patrons will be directed to sit in one of two zones as outlined below in (4), it would be ideal if you arrive together with your whole social group, to ensure that you can all sit together.

**3. WHEN YOU ARRIVE AT THE VENUE**

Please make your way to an ENTRY GATE. To alleviate queues as much as possible, there will be 2 ENTRY GATES to choose from. One near the Town Hall area and one to the north, near Colley Reserve. You may enter through any of these 2 gates. PREMIUM GA ticket holders please enter through GATE 1.

**4. THE VENUE WILL BE ORGANISED INTO AT LEAST 2 ZONES - PATRONS WILL BE ORGANISED INTO ZONES AND BLOCKS**

Inside the venue there will be 2 ZONES, with BLOCKS in each zone. Patrons will be directed to sit in ROWS within a block - not dissimilar to the way cars are parked or people sit in a theatre setting. Upon entering the venue, please follow the instructions of the marshalls. You will be issued with a wristband which will be colour coded and have your designated BLOCK number written on it. That is your assigned BLOCK and that is where you must sit. You cannot move from one zone to another.

**5. PATRONS CAN ONLY LEAVE THEIR CHAIR FOR 3 REASONS**

To purchase food and beverages, to use the toilets, or to seek first aid. Otherwise we ask all patrons to remain seated.

**6. PREMIUM GENERAL ADMISSION TICKET HOLDERS - SOME CHANGES**

Please enter through GATE 1 near Colley Reserve. Premium GA ticketholders will have access to the area closest to the stage to set up your chairs. This means you get to be front and centre to the action. You will still receive the other benefits such as dedicated entry (*at Gate 1*), and dedicated bar lane. We are unable to provide dedicated toilets however you will have access to the ZONE 1 toilets which are only available to those in that zone and in close proximity to your seated area.

**7. DANCING IN FRONT OF STAGE OR IN FRONT OF YOUR CHAIR IS NOT PERMITTED**

Again we understand this may sound draconian however this is a SA Health requirement and beyond our control.

**8. SOCIAL DISTANCING WILL BE ENFORCED AROUND ENTRY POINT, BEACH, MAIN GATE AND BAR LANES**

We appreciate in advance your cooperation in keeping socially distanced when in any queue - whether it be for entry, food, bars or toilets.

**9. COVID MARSHALLS WILL BE THERE TO HELP**

We will have COVID marshalls in place to help enforce social distancing and assist patrons as much as possible. Please cooperate and follow their instructions.

**10. KEEPING THE EVENT SAFE**

Some of the things we are doing to make our event safe:

- Choice of digital tickets - we can scan your ticket on your phone at the entrance without having to make any contact.
- Regular touchpoint cleaning.
- Additional bar, food & sanitary facilities.
- Additional staffing - Security and Event staff to help manage social distancing onsite.
- COVIDSafe marshalls to ensure compliance
- Hand sanitiser stations.
- Increased communications to patrons and staff.
- Additional medical facilities and staffing where appropriate.

**IMPORTANT**

- **Please stay home if you are unwell or experiencing any cold or flu symptoms no matter how mild.**
- **Please stay home if you have been in contact with someone who has tested positive for COVID-19.**
- **Please stay home if you have tested positive for COVID-19.**
- **Please stay home if you have travelled overseas or have been in a declared COVID-19 hot spot in the past.**
- **If you develop symptoms during the event please make your way to the First Aid Health tent immediately.**



## OTHER IMPORTANT GENERAL EVENT INFORMATION

### SET TIMES SUBJECT TO CHANGE

**12 noon: Gates Open**

**1pm - 1.30pm Motor Ace**

**2pm - 2.40pm Killing Heidi**

**3.10pm - 4pm Baby Animals**

**4.30pm - 5.30pm Pete Murray**

**6pm - 7pm James Reyne**

**7.30pm - 9pm Icehouse**

- Patrons are permitted to bring high back fold up chairs. No picnic blankets or low back chairs.
- Children under 18 must have a valid children's ticket and be accompanied by a parent or legal guardian, who also holds a valid ticket. Children must arrive with their parent.
- This event will proceed rain, hail or shine.
- No pass outs are available at this event so please bring everything you need.
- Security will search all bags upon entry.
- Transport - we suggest taking public transport, Uber or taxi to Glenelg Beach. There will be no event parking.

### WHAT TO BRING

- Concert tickets.
- Sunscreen and sun hat.
- Empty water bottles for use at venue water stations.
- Non Alcoholic Beverages - you can bring a small amount of unopened non alcoholic beverages with you. *Please note: no glass bottles will be permitted, or plastic bottles that have had their seal broken. Sealed plastic bottles or cans of soft drink are ok.*
- You may bring a small amount of picnic food in a small esky or cooler bag. No metal cutlery or glass. No large eskies.
- Comfortable shoes as this is an outdoor, beach venue.
- You must bring a high back fold up chair but NO low back fold up chairs and NO picnic blankets.
- Credit or debit card only for bar and merchandise purchases.

### WHAT NOT TO BRING

- Glass.
- Alcohol.
- Illicit drugs.
- Aerosol cans.
- Unsealed plastic bottles unless for water refill use.
- Umbrellas.
- Low back folding chairs
- Picnic blankets.
- Furniture including but not limited to tents, gazebos or inflatable structures.
- Poles, sticks, banners or signs over A4 in size.
- Metal cutlery.
- Confetti or torn paper.
- Weapons of any kind.
- Cameras with detachable lenses and / or tripods, video cameras and audio recording equipment or any other equipment deemed by the Promoter to be 'professional' in nature.
- Musical instruments, air horns, megaphones, drums etc
- Fireworks, flares or explosives.
- Balls (*including inflatables*), sporting equipment, bicycles, skateboards etc.
- Any item which is reasonably considered by the Promoter as being able to cause injury, nuisance or offence to any other person attending the event.

### CHILDREN

- Children aged 2 to 17 must still be accompanied by a legal guardian or parent.
- Children's tickets are for the General Admission area only.
- Children under 2 - free.
- Children are allowed into the Premium GA area with a parent that holds a Premium GA ticket.

**For more event information please visit:  
[bythec.com.au](http://bythec.com.au)**

**We hope you enjoy By The C Adelaide!**